

May 26, 2021

Advantage Living Centers located in Southfield, MI had the pleasure of working with the Maun Lemke group over the past year and a half. We engaged the group because we were not making headway in census development or in achieving the quality outcomes we were striving to attain. Clint and Cheryl proactively worked with our facilities to initiate 12 week plans and instill corporate discipline into the organization to help us achieve our goals.

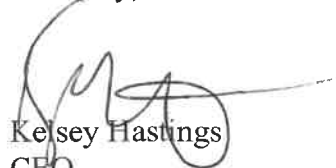
The plan started in January 2020 with a 2 day kick off that ignited the teams and educated all on the process. Through focused calls, feedback reports, 1:1 education, and team building we worked the plans throughout the pandemic and were able to hold our own, despite the impact of COVID on our facilities. We continue to stay ahead of the national average in corporate wide average census and have improved our community presence and image throughout.

Clint and Cheryl worked with passion and diligence to help each facility see where they needed to go and how to work with their teams to address internal controls. From census, to staffing to clinical issue, they worked together to help Advantage instill systems in each building to help us rebuild during this difficult time. In addition, they worked with our corporate team to monitor outcomes and challenge the facilities to achieve the established goals.

The Maun Lemke group approach is positive, but with a high level of accountability. We believe this was the key reasons why we have achieved so much success. The weekly feedback reports provide the positive reinforcement needed for continued motivation. The reports also point out areas where improvements are needed or where deeper root cause analysis may be warranted. They are very hands on with the organization.

We have enjoyed working with the Maun Lemke group and mostly appreciate the outcomes we achieved under the tutelage. I would recommend the group to anyone who is looking to achieve higher financial returns and improve culture.

Sincerely,



Kelsey Hastings
CEO