



March 31, 2022

Clint Maun
Maun-Lemke Speaking and Consulting, LLC
8031 W Center Rd. Ste 222
Omaha, NE 68124

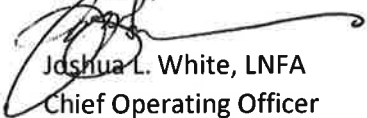
Dear Clint:

I'm writing this letter to say "Thank You" for the support and consultation that you have provided to our HSM communities over the past several years. It is with great enthusiasm and confidence that I highly recommend your organization for consultative support services in the healthcare space.

We have partnered with your company for more than 5 years to assist us in the development and deployment of Mystery Customer and Employee Recruitment shops, and strategies to enhance business development and recruitment and retention of team members. I have always experienced your team to be well organized, thorough and direct; and to provide the energy, tools and follow up necessary to be successful. We have experienced significant and positive outcomes through the use of your strategies, and the drive that your programming creates for our communities.

I'd like to sincerely thank you, Cheryl, Kathy and the entire team for always lifting us up, and creating a culture that expects continuous improvement. It is my pleasure to recommend Maun-Lemke to organizations who are looking to "win" and improve their outcomes.

Sincerely,

A handwritten signature in black ink, appearing to read "Joshua L. White". The signature is fluid and cursive, with a long, sweeping underline that extends to the right.
Joshua L. White, LNFA
Chief Operating Officer