

CLIENT CONFERENCE 2007 SPEAKER EVALUATION - CLINT MAUN

Session Title: Real-Time Teaming in Health Care
 Presentation Date: 11/29/2007
 Presenter: Clint Maun
 Report Date: 12/18/2007

Question Analysis		
n	Question	<i>n</i> = 257 Mean
Overall Speaker Rating		96.84
255	Session content	97.35
255	Appropriateness of session format	97.25
255	Speaker had thorough knowledge of the subject	98.73
256	Topic was covered in sufficient depth	97.36
256	Speaker's style	96.97
242	Degree to which speaker was able to answer questions	96.18
257	Likelihood of recommending speaker for a future conference	96.79
257	Helpfulness of session	96.01
254	Physical facilities accommodate lecture format	96.26
254	Environmental comfort	94.78

Top Box Analysis						
n	Question	Very Poor	Poor	Fair	Good	Very Good
		<i>n</i> %	<i>n</i> %	<i>n</i> %	<i>n</i> %	<i>n</i> %
2,033	Speaker	10 0.49%	7 0.34%	22 1.08%	132 6.49%	1,862 91.59%
255	Session content	1 0.39%	0 0.00%	2 0.78%	19 7.45%	233 91.37%
255	Appropriateness of session format	1 0.39%	0 0.00%	2 0.78%	20 7.84%	232 90.98%
255	Speaker had thorough knowledge of the subject	1 0.39%	0 0.00%	1 0.39%	7 2.75%	246 96.47%
256	Topic was covered in sufficient depth	1 0.39%	0 0.00%	4 1.56%	15 5.86%	236 92.19%
256	Speaker's style	1 0.39%	3 1.17%	2 0.78%	14 5.47%	0 0.00%
242	Degree to which speaker was able to answer questions	1 0.41%	1 0.41%	4 1.65%	22 9.09%	214 88.43%
257	Likelihood of recommending speaker for future conference	3 1.17%	0 0.00%	4 1.56%	13 5.06%	237 92.22%
257	Helpfulness of session	1 0.39%	3 1.17%	3 1.17%	22 8.56%	228 88.72%
254	Physical facilities accommodate lecture format	0 0.00%	1 0.39%	2 0.79%	31 12.20%	220 86.61%
254	Environmental comfort	1 0.39%	2 0.79%	7 2.76%	29 11.42%	215 84.65%

COMMENTS

Informative & entertaining!!!!

Excellent! Bring him back!

Speaker very charismatic, funny.

Excellent speaker, great content. Implementable improvements.

Great talk!

This is exactly the type of person EVERYONE should be hearing at this conference! That was quality material and my best time spent at this conference!! Yahoo.

Excellent.

Wow!

Excellent - engaging/practical. Definitely have back!

Loved him!

This guy is amazing and I could listen to him all day!

Duke is hilarious.

Excellent.

Very engaging while also being extremely informational.

Excellent session.

More geared to Nursing/In-patient. I'm involved in out-patient, non-clinical aspect. Otherwise, very informative, did get ideas for team improvements, interventions.

Is it really necessary to refer to people as "freaks" "idiots" "nerds" and "carcasses" in order to get your point across? His presentation could have been so much more effective if he didn't constantly demean every person he talked about/to. He seems to be more concerned about getting laughs at the expense of anyone than sharing meaningful information. I'll NEVER go to any seminar where he is speaking again. I wanted to walk out the whole time. Can't believe how many people in the audience laughed at his crass remarks. I was incredibly disappointed.

He was great!

Very good. Appreciate the energy & fun Clint brought to this program.

Best one yet!!!

#9. Cold. Energetic. Right on target.

Outstanding. Love the humor!

Best this conference. Fast paced - excellent insights.

Best all week!

I have seen Clint in my facility every time gets better. More info ideas - Great speaker - Thank you.

Exceptional!!

Very dynamic. Thank you for good info!

Session was great!

Excellent speaker.

Excellent speaker - Could listen to Mr. Maun all day - Please invite back for next years conference.

Wow - Excellent!

Great ideas for change.

Best presentation at Press Ganey!! Would love you at our organization.

Excellent speaker.

Clint was a dynamic speaker - a bit crass for my taste, but he captured the audience's attention. He used very effective training techniques for adult learners & I appreciated this. His style is what would limit me from recommendation for speaking at our systems - we are quite conservative but his content is sound. This would have been more helpful if it were the first time I had heard it, but we are currently partnered with Studer and actualizing many of the same principles. I did get a far more take away. Thank you! Should have been titled 'Real time Teaming in Nursing...'
Large room. Could be on stage and get same results.

Awesome speaker. One of the speakers with viable information.

Very entertaining not as much substance as I had hoped it would be.

Bring him back for keynote. Funny Great speaker! He was terrific - practical tips for quick improvement.

Great job! Help my attention with hospital examples even though they did not relate to my job.

Very well done. Enjoyed the humor & laughed laughed and laughed.

Excellent!

Tough talk with FUN! I love that you take your work seriously but you don't take yourself seriously. We have WORK for you. (smiley face)

Thanks for the inspiration.

Wonderful - great info & enjoyable.

Great speaker - sometimes difficult to hear w/voice changes.

As always informative & memorable. Thank you very much!

V. enthusiastic & kept audience engaged.

Thank you.

"Edu" tainment. Thank you. Go Patriots.

Fabulous.

Great speaker.

Excellent.

Room too cold.

The best!! (Smiley Face)

Cold even with a coat. This was the best session!!! Thank you!

Excellent.

Clint Maun was an excellent speaker, delivered his topic in a very unique & interesting manner! He has a great attitude & he incorporates his audience very well in his speech. (Smiley face)

He was fabulous. I could listen to him all day.

Interesting, entertaining - I do think some were offended... He had a lot of good ideas.

Excellent speaker! Very enjoyable to listen to! Great information!

Speaker was excellent! Useful information presented w/humor and down-to-earth manner. Voice carried well & easy to understand.

Very engaged with the audiences. Very real & useful suggestions to take back.

Useful info delivered in a very entertaining manner!!

Excellent lecturer.

Excellent speaker.

Loved the presentations - funny & informative. Enjoyed yours the most of all the presentations.

Very funny & useful info.

Absolutely excellent!

Wonderful presenter. Very knowledgeable.

Great presentation!

Excellent speaker!! Haven't laugh so much and learn at the same time for as long.

Need to offer this session as retreat. Excellent!!

Very energetic speaker; great ideas!

Couldn't hear in back!

Session should be offered more than once. Great!

Awesome, Great, Energetic, Fun Speaker. Absolutely recommend!

#5. He did speak fast.

Hospital focused - Would like the real time teaming in the Medical Practice. He got to the point gave us the tools for a full 1:15. He got to the point gave us the tools for a full 1:15.

Excellent!!!

Excellent speaker! Very enjoyable to listen to! Great information! Thank you for bringing humor to Healthcare.

Great delivery - and lots of great, easy ideas. I see lots of applications for my organization.

Rather EXTREME however - he does shake things up a bit & makes you think. #5. Very strong! Entertaining.

Excellent!

Awesome! Would love to see him in the future! Great presentation!

Clint is fantastic He is so on target & spoke the language relevant to today! Would love to have him speak at our facility.

Great animated presentation (smiley face).

Excellent!

AWESOME !

Awesome! Thank you.

Clint excellent speaker. So enjoyed his lecture.

Awesome!

Very easy to follow, gave excellent information gathered. Great information to use at my hospital.

Entertaining but not educational.

Excellent dynamic speaker. Maybe a little too edgy.

GREAT!!

GREAT!!

GREAT!!

Great information overall.

Superb! Speaker was excellent!

One of best speakers.

The best breakout session of the conference.

Listened to Clint @ 2005 Conference - he & his associates were fantastic then, also. Highly recommend Maun &

Best speaker of conference. #9. Tables needed for note taking.

Very good speaker/would definitely recommend!

Great!!!

Best of conference! #5, You rock! No. 1 Thank you!

Amazing - very motivating - can't wait to bring this back to my team. THANK YOU for the great ideas.

He was terrific - very funny.

Thanks so much for the great ideas & the laughs.

Excellent speaker able to keep attention!!

His humor is offensive. I seem to be in the minority - but I can't condone this.

Great speaker!!!

Excellent!

Fantastic!

Best speaker I have seen during this conference - phenomenal & on the money!!

Wow!

Great job!!

Great speaker.

Entertaining & engaging (humor is fantastic). Teamwork is a great topic. Could be covered more in-depth such as team dynamics. #5. Spoke too quickly. #9. Chilly.

Hysterical!

Great speaker - the best of the conference!

Great speaker!! Useful & meaningful information - definitely a topic that needs addressed at our organization. The best speaker yet!

Very funny! Great!

Awesome speaker. Best I've heard yet!!

Great speaker.

The best!!

Fun, practical speaker.

Great session.

Very good.

Great! Best session of conference.

Worth the entire conference. Best speaker I've heard in breakouts.

Sometimes a little difficult to understand because going so fast.

Great humor! Good AM session!

The BEST! Excellent speaker; entertaining; useful info. Thank you!!

#1 Great.

Great speaker!

Awesome speaker. Simple solutions to real Health Care Problems.

They saved the best for last! Best presentation of the entire conference. And the very valuable, straight forward information is the icing on the cake. Can't wait to implement leadership meeting - 12 week Team improvement teams.

Humor was good. Go Team!!

Great.

Best ever. #5. Wonderful! #7. Terrific! Yes. #8. Loved it!

Best one all week!! We will be trying to get him for our leadership for our system!!

Speaker was great! The best I've had so far. Was interesting and kept my attention. Speaker ran over allotted time - Not enough time for questions.

Excellent. I can sit in his lecture all week.

Speaker very funny & spoke the truth. He kept the speaking very interesting

Bring this guy back!

Very good!

Excellent speaker!!

The first session I didn't want to sleep through!

Excellent speaker! Very funny and makes excellent points about how to improve!

Great speaker!!!

Very motivating.

One of the best sessions I've been to.

Your presentation offered many great ideas! I will definitely use some of them @ my facility. Thank you!

Excellent information - useful. Well done. #9. Need tables throughout the room.

Loved the humor. I could relate easily to speakers examples.

Fabulous!

Absolutely very impressed. Very dynamic. #1. Excellent. #3. Absolutely. #5. Phenomenal.

This was so much fun - I need Clint to come to our hospital to give everyone a little pep talk. Outstanding.

This was the MOST practical & useful info at this conference! In HR 34 years, some of these ideas were first time I heard - including Team Interventions in behavior & Team Bond great unit!

Second time to hear his thoughts, I believe.

Very good straight to the point.

Bring him back.

He has been the best speaker of all the breakout sessions! He was awesome.

Very motivational.

Great style. Helps drive the point home.

Best speaker. Good presentation. Audience involvement.

Clint has the timing of a professional comedian - Excellent!

He kept my interest and sparked a lot of thoughts for change. Very humorous.

One of best speakers. Fun, engaging, real-time quick methods for improvement. Took things down to a simple realistic perspective.

Couldn't read the power point slides!! Too much info on slides. I am disappointed in some of the presentations. Looking for more innovative practices and new opportunities to bring back to our facility.

#7. Cold.

All panelists had some piece of good information to take away. It would be helpful to have information on what P4P indicators to use by specialty.

Room was cold! Could have had more question time.

Chairs - not real comfortable for all day use.

Room too cold!!

#7. Cold.

Room too cold.