

September 26, 2007

Clint Maun
Maun-Lemke Speaking & Consulting
8031 W. Center Road
Omaha, NE 68124

Dear Clint:

On behalf of the Connecticut Hospital Association, I would like to extend my sincere gratitude to you for your presentation of "Team Based Turnover Reduction" that was held at CHA on Tuesday, September 25, 2007.

I appreciate all the time and effort that you put into helping CHA educate its members and for supporting CHA with our continuing efforts to provide high quality educational programs to healthcare professionals in Connecticut.

Please find copies of your program's evaluation forms enclosed for your review. Thanks again for putting together an exceptional program.

Sincerely,

Susan Distasio

Susan Distasio
Educational Program and Event Planner

Enclosure

*Excellent reviews Clint!
You should consider
being a comedian...
All the Best,
Susan*

The Connecticut Healthcare
 Research and Education Foundation, Incorporated
 An Affiliate of the Connecticut Hospital Association

PRESENTS

"Team-Based Turnover Reduction"
 110 Barnes Road, Wallingford, CT

Tuesday, September 25, 2007

Your Comments are Important to Us!

Please help us develop even better programs for you by completing and returning this evaluation.

Please circle for each:

	POOR	FAIR	AVERAGE	GOOD	EXCELLENT
1. The program content was informative and relevant:	1	2	3	4	5
2. The speaker was clear and engaging:	1	2	3	4	5
3. The visual aids enhanced my learning (if applicable).	1	2	3	4	5
4. The pace of the program was:	1	2	3	4	5
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6. The program met my overall expectations:	1	2	3	4	5
7. The quality of food and coffee met my expectations:					
a) Food	1	2	3	4	5
b) Coffee	1	2	3	4	5

What did you like most about this program? HE WAS DYNAMIC SPEAKER WITH AN INTERACTIVE PROGRAM

Was the content relevant and thorough on this issue? ABSOLUTELY

What, if any, changes to today's education would you suggest? —

Other Comments. —

Do you receive CHA program announcements and reminders via email? Yes No

If you answered "No" to the above, and would like to be put on our mailing list, please provide your email address: —

Name: MARY COLEMAN-McNAMARIA

Institution: ECHN

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a) Food	1	2	3	4	5
b) Coffee	1	2	3	4	5

What did you like most about this program? THE SPEAKER'S STYLE & APPROACH TO THE TOPIC. HE WAS HILARIOUS & ENGAGING BUT ALSO CLEARLY KNOWLEDGEABLE ABOUT THE HEALTHCARE WORLD.
 Was the content relevant and thorough on this issue? ABSOLUTELY

What, if any, changes to today's education would you suggest? NO

Other Comments. _____

Do you receive CHA program announcements and reminders via email? Yes No

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Institution: _____

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What did you like most about this program?

speaker humorous

Was the content relevant and thorough on this issue?

Repetitive from other lectures but relevant

What, if any, changes to today's education would you suggest?

Other Comments.

Do you receive CHA program announcements and reminders via email? Yes No

If you answered "No" to the above, and would like to be put on our mailing list, please provide your email address:

Name: Susan Arbo-Givens

Institution: Yale - New Haven Hospital

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b) Coffee	1	2	3	4	5

What did you like most about this program? Clint is a wonderful speaker - very engaging & knowledgeable.

Was the content relevant and thorough on this issue? definitely

What, if any, changes to today's education would you suggest? none

Other Comments. cl have been to many great CHA programs, but this one was the most enjoyable, as well as informative

Do you receive CHA program announcements and reminders via email? Yes No

If you answered "No" to the above, and would like to be put on our mailing list, please provide your email address: _____

Name: Diane Petersen

Institution: Yale University Health Services

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b) Coffee	1	2	3	4	5

What did you like most about this program? The piece on the new employee onboarding than age 44. I like the piece on the hire process.

Was the content relevant and thorough on this issue? Yes

What, if any, changes to today's education would you suggest? _____

Other Comments. _____

Do you receive CHA program announcements and reminders via email? Yes No

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a) Food	1	2	(3)	4	5
b) Coffee	1	2	3	4	5

What did you like most about this program? Engaging, intelligent speaker who clearly has a grasp on the subject matter; he mixed humor into the program and presented realistic solutions to real problems - it was like he has an eye on our organization

Was the content relevant and thorough on this issue? yes

What, if any, changes to today's education would you suggest? N/A

Other Comments. Excellent - best CHA program I've attended

Do you receive CHA program announcements and reminders via email? ___ Yes No

If you answered "No" to the above, and would like to be put on our mailing list, please provide your email address: christa.mrowka@yale.edu

Name: Christa Mrowka

Institution: Yale University Health Services

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a) Food	1	2	3	4	(5)
b) Coffee	1	2	3	4	(5)

What did you like most about this program?

Speaker very engaging
 rough ~~realizations~~
 realizations.

Was the content relevant and thorough on this issue?

yes

What, if any, changes to today's education would you suggest?

nm

Other Comments.

Do you receive CHA program announcements and reminders via email? Yes No

If you answered "No" to the above, and would like to be put on our mailing list, please provide your email

address: maribeth.laudau@ywhh.org

Name: Maribeth Laudau

Institution: Yale-New Haven Hospital

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What did you like most about this program? The speaker kept you entertained and interested in the discussion

Was the content relevant and thorough on this issue? Yes.

What, if any, changes to today's education would you suggest?

Other Comments.

Do you receive CHA program announcements and reminders via email? ___ Yes No

If you answered "No" to the above, and would like to be put on our mailing list, please provide your email

address: trobenson@thucc.org

Name: Tina Robinson

Institution: The Hospital of Central Connecticut

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What did you like most about this program? Light, lively - very informative

Was the content relevant and thorough on this issue? Yes

What, if any, changes to today's education would you suggest? None

Other Comments. Excellent Speaker

Do you receive CHA program announcements and reminders via email? Yes No

If you answered "No" to the above, and would like to be put on our mailing list, please provide your email address: _____

Name: _____

Institution: Charlotte Hungerford Hospital

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What did you like most about this program?

Was the content relevant and thorough on this issue?

What, if any, changes to today's education would you suggest?

Other Comments.

Do you receive CHA program announcements and reminders via email? ___ Yes No

If you answered "No" to the above, and would like to be put on our mailing list, please provide your email

address: S.D'Amico@connecticutVNA.org

Name: Susan Pittorini - D'Amico

Institution: Connecticut VNA

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What did you like most about this program?

speaker

Was the content relevant and thorough on this issue?

absolutely

What, if any, changes to today's education would you suggest?

Other Comments.

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What did you like most about this program?

The humor
man comedy show.

The ~~humor~~ ^{humor}. Clint is a one

Was the content relevant and thorough on this issue?

yes

What, if any, changes to today's education would you suggest?

Other Comments.

Do you receive CHA program announcements and reminders via email? Yes No

If you answered "No" to the above, and would like to be put on our mailing list, please provide your email

address: msadoque@ynhh.org

Name: Patricia M'Sadoques

Institution: YNHH

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a) Food	1	2	3	4	5
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What did you like most about this program? *Clint's style was very entertaining - he helped difficult situations realistic + provided helpful solutions*

Was the content relevant and thorough on this issue? _____

What, if any, changes to today's education would you suggest? _____

Other Comments. _____

Do you receive CHA program announcements and reminders via email? Yes No

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Name: _____

Institution: _____

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a) Food	1	2	3	4	5
b) Coffee	1	2	3	4	5

What did you like most about this program?

Very energetic and engaging

Was the content relevant and thorough on this issue?

Absolutely

What, if any, changes to today's education would you suggest?

totally just hot chocolate or orange juice at breakfast. Maybe not 9-9, maybe 9-3 would have been enough

Other Comments.

Great Program/Instructor

Do you receive CHA program announcements and reminders via email? Yes No

If you answered "No" to the above, and would like to be put on our mailing list, please provide your email address: _____

Name:

Klode Czerskowski

Institution:

Lawrence & Memorial Hospital

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b) Coffee	1	2	3	(4)	5

What did you like most about this program?

The humor and content

Was the content relevant and thorough on this issue?

Yes

What, if any, changes to today's education would you suggest?

N/A

Other Comments.

Do you receive CHA program announcements and reminders via email? Yes No

If you answered "No" to the above, and would like to be put on our mailing list, please provide your email

address: ymjones@cmckids.org

Name: Yvonne Jones

Institution: CT Children's Medical Center

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What did you like most about this program?

provided me with new ideas and helped me realize our institution's problem are similar to ~~these~~ others.

Was the content relevant and thorough on this issue?

excellent presentation

What, if any, changes to today's education would you suggest?

none

Other Comments.

Do you receive CHA program announcements and reminders via email? Yes No

If you answered "No" to the above, and would like to be put on our mailing list, please provide your email address: _____

Name:

Connie Crowley

Institution:

Charlotte Nonesford Hospital

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What did you like most about this program? the speaker

Was the content relevant and thorough on this issue? yes

What, if any, changes to today's education would you suggest? NONE

Other Comments. _____

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6. The program met my overall expectations:	1	2	3	(4)	5
7. The quality of food and coffee met my expectations:				(4)	5
a) Food	1	2	3	(4)	5
b) Coffee	1	2	(3)	4	5

What did you like most about this program? Entertaining, did not drag

Was the content relevant and thorough on this issue? retention techniques

What, if any, changes to today's education would you suggest? less on recruitment, more specific retention strategies

Other Comments. _____

Do you receive CHA program announcements and reminders via email? ___ Yes ___ No

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Institution: _____

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The Connecticut Healthcare
 Research and Education Foundation, Incorporated
 An Affiliate of the Connecticut Hospital Association

PRESENTS

"Team-Based Turnover Reduction"
 110 Barnes Road, Wallingford, CT

Tuesday, September 25, 2007

Your Comments are Important to Us!

Please help us develop even better programs for you by completing and returning this evaluation.

Please circle for each:

	POOR	FAIR	AVERAGE	GOOD	EXCELLENT
1. The program content was informative and relevant:	1	2	3	4	(5)
2. The speaker was clear and engaging:	1	2	3	4	(5)
3. The visual aids enhanced my learning (if applicable).	1	2	3	(4)	5
4. The pace of the program was:	1	2	3	4	(5)
5. The conference room was conducive to learning and networking:	1	2	3	(4)	5
6. The program met my overall expectations:	1	2	3	4	(5)
7. The quality of food and coffee met my expectations:					
a) Food	1	2	3	(4)	5
b) Coffee	1	2	3	(4)	5

What did you like most about this program? good sense of humor, Able to address hard issues with humor, good solutions

Was the content relevant and thorough on this issue? yes

What, if any, changes to today's education would you suggest?

Other Comments. like the pins, has shock appeal

Do you receive CHA program announcements and reminders via email? ___ Yes No

If you answered "No" to the above, and would like to be put on our mailing list, please provide your email address: msaccoc@comekids.org

Name: Mary Saccoccio

Institution: Connecticut Children's Medical Center

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a) Food	1	2	3	4	5
b) Coffee	1	2	3	4	5

What did you like most about this program?

Fun topics.

Clint's humor great - especially with

Was the content relevant and thorough on this issue?

What, if any, changes to today's education would you suggest?

Other Comments.

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What did you like most about this program? Good ideas, speaker was very engaging

Was the content relevant and thorough on this issue? Absolutely

What, if any, changes to today's education would you suggest? No

Other Comments. _____

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a) Food	1	2	3	(4)	5
b) Coffee	1	2	3	(4)	5

What did you like most about this program? *Speaker engaging, wonderful sense of humor - Had obviously lived through this*

Was the content relevant and thorough on this issue? *Yes!*

What, if any, changes to today's education would you suggest? *None*

Other Comments. _____

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6. The program met my overall expectations:	1	2	3	4	5
7. The quality of food and coffee met my expectations:					
a) Food	1	2	3	4	5
b) Coffee	1	2	3	4	5

What did you like most about this program? Clint's sense of humor, enthusiasm and "outside the box" solutions

Was the content relevant and thorough on this issue? YES!

What, if any, changes to today's education would you suggest? nothing, although I thought it would have attracted a larger audience.

Other Comments. Offer Clint's programs on a regular basis

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2. The speaker was clear and engaging:	1	2	3	4	5+
3. The visual aids enhanced my learning (if applicable). <i>N/A</i>	1	2	3	4	5
4. The pace of the program was:	1	2	3	4	5
5. The conference room was conducive to learning and networking:	1	2	3	4	5
6. The program met my overall expectations:	1	2	3	4	5
7. The quality of food and coffee met my expectations:					
a) Food	1	2	3	4	5
b) Coffee	1	2	3	4	5

What did you like most about this program? *Sense of humor with dealing with our day to day opportunities of improvement.*

Was the content relevant and thorough on this issue? *Very.*

What, if any, changes to today's education would you suggest? *—*

Other Comments. _____

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*Thank you!
 Nancy Martini*