

Illinois Health Care Association
58th Annual Convention and Trade Show
T-111. Turning Management Nightmares Into Successes
Tuesday, September 9, 2008
Speaker: Donna Manning

The following is a summary of the evaluations that IHCA received following the session. We received 78 evaluation forms.

1. The information presented was thorough and easy to understand.
 - 65 out of 78 strongly agreed
 - 13 out of 78 agreed
 - 0 out of 78 were neutral
 - 0 out of 78 disagreed
 - 0 out of 78 strongly disagreed
 - 0 out of 78 had no comment

2. I will be able to put the information to immediate use.
 - 51 out of 78 strongly agreed
 - 13 out of 78 agreed
 - 4 out of 78 were neutral
 - 0 out of 78 disagreed
 - 0 out of 78 strongly disagreed
 - 0 out of 78 had no comment

3. I enjoyed listening to and learning from the speaker(s).
 - 62 out of 78 strongly agreed
 - 14 out of 78 agreed
 - 2 out of 78 were neutral
 - 0 out of 78 disagreed
 - 0 out of 78 strongly disagreed
 - 0 out of 78 had no comment

4. The speaker interacted well with the audience.
 - 64 out of 78 strongly agreed
 - 12 out of 78 agreed
 - 2 out of 78 were neutral
 - 0 out of 78 disagreed
 - 0 out of 78 strongly disagreed
 - 0 out of 78 had no comment

5. The session met my expectations.
 - 52 out of 78 strongly agreed
 - 21 out of 78 agreed
 - 4 out of 78 were neutral
 - 1 out of 78 disagreed
 - 0 out of 78 strongly disagreed
 - 0 out of 78 had no comment

6. The objectives listed in the program book were met.

50 out of 78 strongly agreed
25 out of 78 agreed
2 out of 78 were neutral
1 out of 78 disagreed
0 out of 78 strongly disagreed
0 out of 78 had no comment

7. The handouts will be helpful for future reference.

48 out of 78 strongly agreed
22 out of 78 agreed
7 out of 78 were neutral
1 out of 78 disagreed
0 out of 78 strongly disagreed
0 out of 78 had no comment

Additional Comments:

- Excellent job
- Very good and interesting
- Very good speaker. I feel inspired and confident
- Very interesting speaker. Everything flowed well. Good interaction with audience.
- Easy to listen to. Humorous. Created good ideas to take back to facility to motivate staff.
- Heard a lot of this before but it was presented in a unique and fun style.
- Excellent speaker. Engaging.
- Very enthusiastic. Great personal examples; will use some of the tips.
- She made the session fun and educational. Loved the real life stories to educate.
- Very helpful information. Ran out of time
- Donna is an awesome presenter
- Maun-Lemke does a great job. I always enjoy their consultants speaking.
- She is an awesome speaker
- Very useable information
- Very easy to listen to. Very helpful information and down to earth.
- Absolutely delightful speaker. Great info
- You are great- I learned a lot and it was fun
- Too basic. She is a good presenter but it was too rudimentary
- Too much time spent on the 1st part of the program. She had to rush with the 2nd half
- Information is great in theory but not overly practical in many situations. Sometimes people don't want to listen and when you try to help them with these ideas they disagree with you even more.

- I enjoyed the seminar very much. You were very easy to follow. I felt comfortable listening to your ideas and bringing them to my department.

**Illinois Health Care Association
58th Annual Convention and Trade Show
T-120. Master the 7 Strengths of a Successful Dietary Manager
Tuesday, September 9, 2008
Speaker: Donna Manning**

The following is a summary of the evaluations that IHCA received following the session. We received 50 evaluation forms.

1. The information presented was thorough and easy to understand.
 - 31 out of 50 strongly agreed
 - 18 out of 50 agreed
 - 1 out of 50 were neutral
 - 0 out of 50 disagreed
 - 0 out of 50 strongly disagreed
 - 0 out of 50 had no comment

2. I will be able to put the information to immediate use.
 - 22 out of 50 strongly agreed
 - 21 out of 50 agreed
 - 7 out of 50 were neutral
 - 0 out of 50 disagreed
 - 0 out of 50 strongly disagreed
 - 0 out of 50 had no comment

3. I enjoyed listening to and learning from the speaker(s).
 - 28 out of 50 strongly agreed
 - 18 out of 50 agreed
 - 4 out of 50 were neutral
 - 0 out of 50 disagreed
 - 0 out of 50 strongly disagreed
 - 0 out of 50 had no comment

4. The speaker interacted well with the audience.
 - 37 out of 50 strongly agreed
 - 12 out of 50 agreed
 - 1 out of 50 were neutral
 - 0 out of 50 disagreed
 - 0 out of 50 strongly disagreed
 - 0 out of 50 had no comment

5. The session met my expectations.
 - 26 out of 50 strongly agreed
 - 17 out of 50 agreed
 - 6 out of 50 were neutral
 - 1 out of 50 disagreed
 - 0 out of 50 strongly disagreed
 - 0 out of 50 had no comment

6. The objectives listed in the program book were met.

24 out of 50 strongly agreed
22 out of 50 agreed
3 out of 50 were neutral
1 out of 50 disagreed
0 out of 50 strongly disagreed
0 out of 50 had no comment

7. The handouts will be helpful for future reference.

28 out of 50 strongly agreed
16 out of 50 agreed
6 out of 50 were neutral
0 out of 50 disagreed
0 out of 50 strongly disagreed
0 out of 50 had no comment

Additional Comments:

- I wish all the power point slides were in the handout.
- This was good information but not specific for dietary department
- Referred to AM session too much for this topic. Nice tips/handouts to share with team at the home.
- Good speaker
- I learned a lot and several of my questions were answered. Got lots of new helpful ideas
- Very good speaker