

# Maine Health Care

Richard A. Erb  
President / CEO

November 5, 2002

Clint Maun, CSP  
Maun-Lemke  
8031 W. Center Road, Suite 222  
Omaha, NE 68124

Dear Clint,

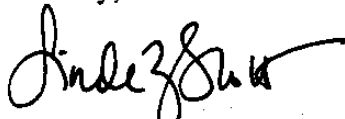
We at Maine Health Care Association will be hearing the Clint Maun accolades for years to come! We will listen and smile as we remember the amazing presentation you made on the opening day of our fall conference. You exceeded our highest hopes for a successful keynote speaker, Clint. Many people commented that you were the best speaker they had ever heard (and our members attend a lot of training programs). The group embraced you because you have first-hand knowledge of their issues in long-term care and you made them laugh long and hard! I can't thank you enough for kicking off our conference in a way that may never be matched again. Already I feel sympathy for next year's keynote presenter who will have to face the challenge of equaling your abilities.

Our members are hoping we can get you back to Maine in the spring, Clint. I will be contacting Kathy Cain soon to make those arrangements. Administrators and other managers want to send staff members who did not have an opportunity to attend the conference. One member of our Board offered to send 25 or more if you returned.

I have included the evaluation summary for your keynote address, *Are You Still Working at the Home?* and the break-out session, *Workforce 21-Becoming an Employer of Choice*. Please feel free to contact me if you have any comments about the results.

Thanks again, Clint. It was such a pleasure to meet you.

Sincerely,



Linda Y. Scott  
Director of Education

**Maine Health Care Association – Fall Conference and Exposition October 16, 2002**

*Keynote Address: Are You Still Working at the Home? – Clint Maun*

110 evaluations returned

	<b>Strongly Agree</b>	<b>Agree</b>	<b>Neutral</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Comments</b>
Overall, the presentation was effective.	105	6	-	-	-	
The presenter was well-organized and prepared.	108	3	-	-	-	
The presenter was knowledgeable about the subject matter.	107	4	-	-	-	
I have gained new information that will be useful to me in my work.	90	18	2	-	-	

Comments:

- Terrific! (2)
- Excellent! (12)
- What a great choice for a speaker. Excellent presentation
- Great! Have him again!
- Language and humor were overdone – pulled some good ideas from it and laughed a lot.
- Excellent! Great speaker!
- Excellent presentation! Great interaction
- Outstanding dynamic. The best overall presentation – keep him coming back
- Best I've ever heard!
- Unbelievable high energy and funny!!
- Laughter is the best medicine! I hope this is the tone of the rest of the conference!
- Very effective speaker
- Fantastic! Have again!
- Clint's humor adds to his effectiveness.
- Very entertaining yet knew what we deal with everyday.
- Outstanding
- Great!
- Awesome presentation. Kept audience interested- humor great!
- He was inspirational.
- Would like a brief break to stretch. 2 ½ hours too long to sit (3)
- Great way to start the conference
- Excellent presenter. Great job finding him and bringing him to Maine.
- Excellent presentation. Kept attention, very humorous but got the point across.
- Great speaker
- A+++ The best

- The presenter's terrific use of humor certainly help in making light of a burdensome situation.
- Very good and humorous. Not boring
- One of the best presenters I have heard!
- Very funny and to the point. Excellent
- Great presenter
- Just wonderful!!
- Great presentation – very engaging
- Terrific- started my day on a great note
- Excellent humor-great presentation. Projected his message with a little humor.
- Excelent presentation; humorous and effective as well. Thank you!
- Outstanding. Bring him back!
- Enjoyable and entertaining speaker!
- Wish my whole staff could have heard him!
- Excellent, energetic speaker
- Excellent! Laughter is a wonderful teacher.
- Excellent, very energetic
- Awesome! (2)
- Speaker was exceptionally entertaining and had obvious first-hand knowledge of the subject.
- Very humorous. Good opener.
- Wonderful! Kept me laughing the whole time. Would love to attend another seminar with this presenter.
- Great speaker. Kept you alert at all times. Funny.

**Maine Health Care Association – Fall Conference and Exposition October 16, 2002**  
**Workforce 21: Becoming an Employer of Choice – Clint Maun**

69 evaluations returned

	<b>Strongly Agree</b>	<b>Agree</b>	<b>Neutral</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Comments</b>
Overall, the presentation was effective.	66	3	-	-	-	
The presenter was well-organized and prepared.	66	3	-	-	-	
The presenter was knowledgeable about the subject matter.	66	3	-	-	-	
I have gained new information that will be useful to me in my work.	61	7	1	-	-	

**Comments:**

- Great speaker
- Again, excellent. Wish everyone could hear him.
- Ditto ("Terrific")
- Spent too much time on material in hand-out then skipped through info not in hand-out so fast couldn't take notes
- Used some of same material from morning session
- Excellent. Enjoyed tremendously
- Really great ideas!
- Excellent (4)
- Ditto ("Awesome")