

# Maine Health Care

## Achieving Smooth Operations

March 31, 2003  
 Augusta Civic Center  
 Augusta, Maine

### Program Evaluation Summary

Total evaluations returned: 105

	<u>Strongly Agree</u>	<u>Agree</u>	<u>Neutral</u>	<u>Disagree</u>	<u>Strongly Disagree</u>
1. The program met my expectations.	5 (81)	4 (20)	3 (4)	2	1
2. The program content and instruction were high quality.	5 (87)	4 (18)	3	2	1
3. PROGRAM CONTENT					
▪ I have gained new information that will be useful to me in my work.	5 (63)	4 (40)	3 (2)	2	1
▪ I will make better informed decisions as a result of this program.	5 (60)	4 (41)	3 (3)	2	1 1-no answer
▪ The program description in the promotional flyer was consistent with the actual content.	5 (58)	4 (38)	3 (8)	2	1 1-no answer
▪ The resource materials/handouts were helpful and effective.	5 (37)	4 (42)	3 (22)	2 (2)	1 2-no answer
▪ There was sufficient opportunity for me to ask questions.	5 (46)	4 (27)	3 (24)	2 (5)	1 (1)
▪ The program was the right length for the amount of material covered.	5 (66)	4 (34)	3	2 (1)	1 4-no answer
▪ I would recommend this program to a colleague.	5 (86)	4 (16)	3 (1)	2	1 2-no answer
4. PRESENTER					
<u>Clint Maun</u>					
▪ Overall, the presentation was effective.	5 (98)	4 (7)	3	2	1
▪ The presenter covered the material thoroughly.	5 (91)	4 (14)	3	2	1
▪ The presenter was well-organized and prepared.	5 (98)	4 (7)	3	2	1
▪ The presenter was knowledgeable about the subject matter.	5 (101)	4 (4)	3	2	1
▪ The presenter encouraged us to ask questions and discuss the material.	5 (61)	4 (16)	3 (24)	2 (1)	1 (1)
• The instructional methods the presenter used were engaging.	5 (83)	4 (18)	3 (3)	2	2-no answer 1 1-no answer

(continued on other side)

**If I could change one thing about this program, it would be:**

- More opportunity to ask Clint questions. (3)
- Target audiences other than nursing home mgrs.
- Nothing (6)
- Found it to be very interesting with great parables
- Length of program
- Discussion time at table be changed to engage more
- Can never get enough of Clint

**If I could keep one thing the same, it would be:**

- The presenter (11)
- Clint – incredibly engaging speaker!
- The speaker. Damn he was good!
- Keep it all/everything (2)
- The humor (5)
- Presenter's sense of humor; his ability to relax the group
- The humor of the speaker
- The speaker was great – Thanks
- The speaker's attitude
- Presenter was great (2)
- Continue inviting Clint Maun
- “Talk with your neighbors...” – valuable
- The jokes
- Presenter –very good – great energy level - positive attitude

**Other comments/observations:**

- Clint was a great speaker.
- His level of knowledge, experience and teaching skills lend themselves to a 2 day/weekend seminar.
  - I'm sure many Administrators would attend.
- Offer follow-up conference (2-3 hours) to see what has been implemented or what has changed.
- Maun might have been a comedian. His presentation and timing, comedic & otherwise, were exquisite.
- Kept everybody's attention
- Clint Maun was very engaging – loved the use of humor to make points...very funny!
- I liked your sense of humor – it made it a lot of fun to be here. You really know what we go through.
- Clint is wonderful. I hope even though this is his 2<sup>nd</sup> seminar we will have him here again.
- Loved it – he is very funny.
- Very knowledgeable
- Great program – would highly recommend
- Clint Maun was great.
- Clint was one of the best presenters with practical solutions that I've heard in a long time
- Great attendance, kept everyone at ease yet alert
- Clint was very informative and entertaining at the same time
- Great humor for examples; continue sharing info
- One of the best speakers I have ever heard!
- Clint may need medication! ☺
- Great presentation! Bring him back next year.
- Very engaging, very informative
- Bring him back and offer a seminar targeted for CNAs
- Great presentation – entertaining, thought provoking
- Couldn't be better!
- Great information on what we really know but need to practice – “people skills”