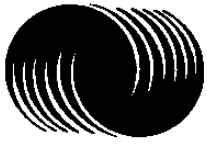


# MHA



## Maine Hospital Association

*Representing  
community hospitals,  
healthcare  
organizations  
and the patients  
they serve.*

April 2, 2002

Clint Maun  
Maun-Lemke, Inc.  
8031 West Center Road  
Suite 222  
Omaha, NE 68124

Dear Clint:

Thank you so much for serving as faculty at our recent Leadership Institute. As you know, this was a new program for us and by all accounts, the program exceeded our expectations! Your participation was a huge part of our success.

The evaluations we received indicated that participants found this program to be very valuable. Below I have broken down the evaluation summaries by session.

### **Part One (December 2001)**

On a scale of 1 to 5, with 5 being the highest, participants rated your session a **4.87** for content and a **4.92** for delivery. Some of the written comments we received were as follows:

*Humor-wonderful kept us on our toes-Robin Williams look out!  
This workshop was fantastic!  
Clint has a very real way of getting the subject across.  
Everything was right on target - we all need this information!*

### **Part Two (March 2002)**

On a scale of 1 to 5, with 5 being the highest, participants rated your session a **4.74** for content and a **4.75** for delivery. Some of the written comments we received were as follows:

*Great information...I want to remember it all!  
One of the few conferences where I have worked to implement what I learned.  
Incredible content delivery - unforgettable - thank you very much!!*

Once again, thank you Clint. I enjoyed working with you again and hope we'll have the opportunity to do so again in the future.

Sincerely,

Carol M. Sinclair  
Director of Education

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Shaping the Future of Healthcare