



May 16, 2006

Mr. Clint Maun  
Maun-Lemke  
8031 West Center Road, Suite 222  
Omaha, NE 68124

Dear Clint:

On behalf of the South Carolina Health Care Association, I would like to thank you for your "7 Keys to Personal Success and Happiness in a Healthcare Job" and "7 Sets up 17: Re-engineering the Day of Care" presentations during our 2006 *All the Right Moves in Healthcare Convention and Showcase* on May 1, 2006. I know your time is valuable and we greatly appreciate your willingness to present this program for us. Your programs were wonderful and added to the positive atmosphere we had at the convention.

Enclosed are copies of the evaluation summaries from the seminars. These comments were some of the best we have ever received. I have not altered the comments, only putting them in a more readable format. I hope this will be useful to you when planning future sessions.

Once again, thank you for your time and the information you presented. Please remember, if I can ever be of assistance, do not hesitate to contact me.

Sincerely,

A handwritten signature in black ink that reads "Karen Johnston". The signature is written in a cursive, flowing style.

Karen Johnston  
Director of Association Activities

A handwritten note in black ink that reads "Thanks for the travel mug!". The note is written in a cursive, flowing style.

Enclosure



## 7 Sets Up 17: Re-engineering the Day of Care

### EVALUATION SUMMARY

Listed below are the evaluation results from the seminar. The following results were obtained:

- 1. Speaker was thorough & knowledgeable about subject**  
Strongly Agree 88% (46)  
Agree 11% (6)  
Disagree 0%  
Strongly Disagree 0%
- 2. Speaker(s) interacted well with audience**  
Strongly Agree 96% (50)  
Agree 3% (2)  
Disagree 0%  
Strongly Disagree 0%
- 3. I will use something I learned during this session**  
Strongly Agree 86% (45)  
Agree 13% (7)  
Disagree 0%  
Strongly Disagree 0%
- 4. Speaker presented information in an organized manner**  
Strongly Agree 92% (48)  
Agree 7% (4)  
Disagree 0%  
Strongly Disagree 0%
- 5. I Would recommend this speaker to others**  
Strongly Agree 94% (49)  
Agree 5% (3)  
Disagree 0%  
Strongly Disagree 0%
- 6. Handouts will be helpful for future use**  
Strongly Agree 76% (40)  
Agree 23% (12)  
Disagree 0%  
Strongly Disagree 0%

**Overall Evaluation of the Program and Degree to Which it Met Your Needs: 4.73**

*(1 = Not Very Helpful, 5 = Very Helpful)*

**The most significant worthwhile aspects of this program were:**

- Lots of great suggestions for change
- Great humor
- Need to do self-checks.
- Excellent speaker
- I can't solve all problems. Ask questions & lead staff to self eval & self solve problems.
- Makes perfect sense
- The helpful hints
- 72" Hour Rolling Log/ 7 minutes for reporting to nurses/CNA's/ unmotivated/motivated questions.
- Best program
- Huddles
- Really enjoyed Clint
- What leaders do.
- How to organize care giving day in a nursing home to better meet needs of residents.
- Lots of great ideas. Thanks.
- Very real to life in the world of LTC. Thanks.
- Great presenter

**Suggestions for future workshops and/or speaker:**

- Please bring him back every year.
- Employee retention, communication techniques, supervisory skills
- Effective management, How to be a good leader/manager, stress management
- Bowel & Bladder program
- Management vs. Leadership
- How to get a permanent job as Administrator with benefits; Suggest that SCHCA schedule a 10 minute break after every 50 minutes of educational presentation lecture.

**Comments:**

- Very interesting suggestions
- Great seminar
- Too many damn's & ass's words used in speaking
- Used too much foul language
- Excellent speaker
- Excellent presentation
- Very enjoyable