



July 14, 2004

Dear Clint,

On behalf of VANHA I would like to thank you so much for presenting at our Spring Conference and Trade Show, June 9-11 in Virginia Beach. You received incredibly high scores for your sessions, and we appreciate your contribution in making the conference a big success.

Attached you will find the scores and comments from your session. Here is a sampling of the types of comments we received:

- Outstanding! How Mr. Maun knows exactly what goes on and is said in a place of employment. Can really relate and needs to be invited back to another VANHA conference. Thank you!
- Excellent – useful, funny. He would be a great closing speaker as well. I laughed through both sessions – it was great!
- Clint is great! Although he uses lots of humor, he does it in a way that the content is memorable and therefore will be used back in the facility!
- The most dynamic speaker I've ever heard. He was the highlight of the conference for me.

We appreciate you taking time from your busy schedule to present on these worthwhile subjects and helping VANHA provide valuable information to our members. All your presentations were incredibly well-received – and vendors greatly appreciated being invited to your P.O.W.E.R. Moments session.

It was a pleasure working with you, and I hope we can work together again soon. Please don't hesitate to use us as a reference – we would love to help our sister states enjoy the same success that we had with your sessions!

Sincerely,

Barbara Jorgenson
Meetings and Education Services Manager