



January 24, 2007

Ms. Cheryl Boldt  
Maun-Lemke Consulting  
8031 W. Center Road  
Omaha, NE 68124

Dear Cheryl:

On behalf of the South Carolina Health Care Association, I would like to thank you for the "One Great Unit" program you presented to our membership during our Winter Conference on December 8, 2006. I know your time is valuable and we greatly appreciate your willingness to present this timely information to our membership.

Enclosed is a copy of the evaluation summary from the seminar. As you can see, the program was well received. I have not altered the comments, only putting them in a more readable format. I hope this will be useful to you when planning future sessions.

Once again, thank you for your time and the information you presented. If I can ever be of assistance, please do not hesitate to contact me.

Sincerely,

A handwritten signature in dark ink that reads "Karen Johnston". The signature is fluid and cursive, with a large, sweeping flourish at the end.

Karen Johnston  
Assistant Director

Enclosure



**SOUTH CAROLINA HEALTH CARE ASSOCIATION  
2006 WINTER CONFERENCE  
EVALUATION SUMMARY**

**Improving Organizational Performance by Eating the Elephant “One Bite at a Time”**

**Presenters: Cheryl Boldt, RN, NHA, Maun-Lemke**

**Overall Evaluation of the Program and degree to which it met your needs: 4.41**  
(On a scale of 1-5, with 1 being Not Helpful and 5 being Very Helpful)

**Instructor's Knowledge of Material and Method of Presentation**

Excellent: 59%

Good: 41%

Average: 0%

Poor: 0%

**Comments:**

- Very informative presentation
- Lots of good ideas/information
- I understand that she has experience in this field but the ideas she presented do not seem realistic to actually practicing under the current regulations/time constraints and staffing ratios